

## Lending a virtual hand

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Community Choice Credit Union customers in Milford now have access to Personal Teller Machines (PTM). The first PTM was installed at the newly opened Farmington Hills headquarters branch in May. This month, two more machines were installed at the Milford office. The PTM is a remote unit allowing members to make transactions, such as cashing checks and making deposits, withdrawals, account inquiries and transfers. A member picks up the phone at the PTM and the call is routed to a personal adviser. A live video image of the credit union adviser appears on the PTM and transactions are completed as they would be at a conventional teller window. PTMs are able to scan a driver's license to verify the member's identity and signature, they accept dollar bills or checks, and have a cash and coin dispenser. The machine can also detect counterfeit bills. PTMs are accessible from 8:30 a.m. to 5:30 p.m. Monday, Tuesday and Thursday; 9 a.m. to 5:30 p.m. Wednesday; and 8:30 a.m. to 6 p.m. Friday. Community Choice Credit Union is also a sponsor of this year's 10k, 5k, and one-mile Milford Memories Fun Run. That event takes place Sunday, Aug. 9. For more information, go to [www.comm-choice.coop](http://www.comm-choice.coop) or call (877) 243-2528.



— From staff reports